GPG Quality Policy Statement

The Management and employees of Global Procurement Group are committed to understanding and meet the evolving expectations of the market. Our primary goal is to develop and maintain a strong relationship with our suppliers and partners to be able to focus on our customers and continuously improve the services we offer to meet customer requirements and deliver a service that instils a sense of justified pride.

As a means of fulfilling these commitments, Global Procurement Group established and maintains an Integrated Management System (IMS) in line with the ISO 9001:2015 international standard, to:

a) demonstrate its ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements, and
b) enhance customer satisfaction through the effective application of the system, including processes for improvement of the system and the assurance of conformity to customer and applicable statutory and regulatory requirements.

This commitment extends to meeting client requirements, learning from customer feedback, and complying with legal and regulatory standards.

Global Procurement Group has adopted Quality Management objectives and performance parameters that reflect the effectiveness of the IMS. These objectives and parameters apply to all operations of GPG and shall be monitored to demonstrate continual improvement of the IMS. The control objectives are designed to be supported by specific, documented policies and procedures where appropriate.

All employees of Global Procurement Group, as well as third party service providers, are expected to comply with the IMS. Any significant non-compliance of the IMS will be considered a breach, inviting suitable action.

The Quality Oversight Committee and top management of Global Procurement Group are committed to driving compliance to the IMS.

This policy statement, IMS, and associated procedures will be reviewed on an annual basis.

Fokhrul Islam

Chief Executive Officer